

What is Unified Communications-as-a-Service

A Beginner's Guide to Unified Communications

How well does your team communicate?



The new normal of work includes an ever-changing mix of corporate offices, remote workplaces and mobile requirements. Progressive organizations realize that a fragmented combination of voice, video and text communication platforms puts their people and their business at a disadvantage.

Ad hoc and piecemeal technology purchases result in compatibility issues, frustration with creating workarounds and dealing with multiple vendors, increased costs, and stifled productivity. Legacy systems make it difficult to integrate cross platform communication and are often expensive to maintain.

WHAT IS UNIFIED COMMUNICATIONS-AS-A-SERVICE?

Unified Communications as a Service, or UCaaS, is a cloud-focused solution that combines your core communication mediums into one high-performance, cost-effective solution. This includes the integration of traditional phone systems, voicemail, call routing, video conferencing and text messaging into one integrated environment. The result – improved productivity, user simplicity, better call quality and cost savings for today's hybrid work environment.

Stats & Facts

56% lower total cost of ownership is achieved with single-provider UC solutions.

88% of leaders and **63%** of employees wish they had better tools to communicate effectively. **48%** of employees will work remotely at least some of the time in the post-pandemic world.

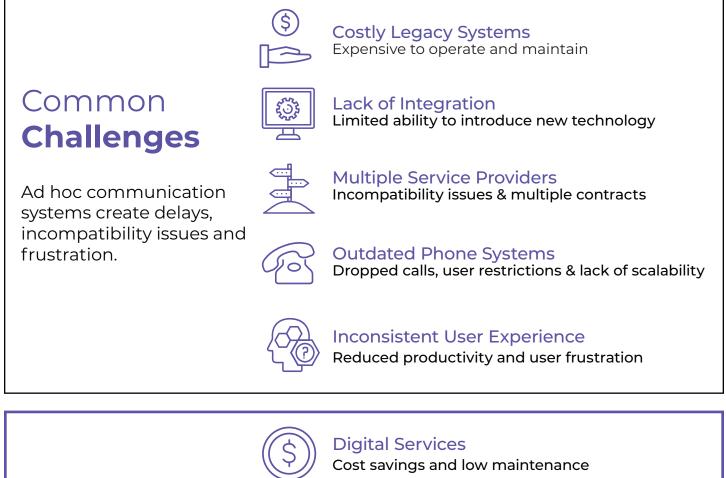
Metrigy Report

Harris/Grammarly Poll

Gartner



Could Your Business Benefit from Unified Communications-as-a-Service?



Popular Solutions

Seamless communication drives collaboration, productivity, and performance.



One Platform (phone, text, video etc.) Ease of Use and performance



Single Source One point of contact and one invoice



VOIP (Voice over Internet Protocol) Improved voice quality and lower costs



Consistent User Experiecne Increased productivity and collaboration





Self Assessment Questions

Find out if Unified Communications-as-a-Service could help your business.

	YES	NO
1. Is it easy for your team to communicate and collaborate on multiple platforms?		
2. Is your business overpaying for legacy communication systems?		
3. Do you have a mix of corporate office, remote, and mobile workers?		
4. Are you using patchwork applications and workarounds to solve incompatibilities?		
5. Is your IT team still managing numerous vendors and various contracts/SLAs?		

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About Hub TGI

From a printed page to advanced IT services, we make you feel like a customer again.

Together we can help you leverage technology to control costs, boost productivity and secure your data. You benefit from insightful analytics, our long-standing vendor relationships and unsurpassed customer service that reaches from coast to coast.

